

SKPF000150

Smilio S - 4 thumbs

Real-time monitoring of customer experience

The Smilio S 4 Thumbs is a compact yet powerful dual-question survey terminal. Thanks to this device, you can instantly ask customers two questions in your shop or facility, such as about service quality and waiting time.

PRODUCT DESCRIPTION

With its four connected buttons, the **Smilio S** survey terminal can be used to conduct continuous surveys “on the spot”, in all sorts of public spaces. The principle is simple: ask a direct question to users to which they can answer with a simple touch of a finger depending on their level of satisfaction. Placed in the middle of traffic, **Smilio** terminal offers record voting rates and is unrivalled in collecting both real-time and continuous opinions autonomously.

The results are available a few minutes only after the first votes, and are consulted in Excel files or



dashboards. Thanks to our **Smilio** web interface, you can easily create new surveys, manage your terminals and compare the results of your different campaigns. With **Smilio**, you likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality of service.

Unique benefits:

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- “Proof of Presence” Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C

Weight 0,4 kg