

SKPF000152

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## Smilio S - 5 options

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### Real-time monitoring of customer experience

With the Smilio 5-choice survey terminal, it is possible to conduct all kinds of multiple-choice customer surveys: restaurant menus, workshops at trade shows... the possibilities are numerous.

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#### PRODUCT DESCRIPTION

With its five connected buttons, the **Smilio S** terminal can be used to conduct continuous surveys “on the spot”, in all sorts of public spaces. At a simple touch of a button, users can easily and rapidly give their opinion, report a problem or suggest an improvement. Placed in the middle of traffic, **Smilio** terminal offers record voting rates and is unrivalled in collecting both real-time and continuous opinions autonomously. The results are available a few minutes only after the first votes, and are consulted in Excel files or dashboards.

Thanks to our **Smilio** web interface, you can easily create new surveys, manage your terminals and compare the results of your different campaigns. With **Smilio**, you



likely have trusted indicators to know your customers better, to enhance their loyalty and improve your quality of service.

**Unique benefits:**

- Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation
- “Proof of Presence” Technology: integrated magnetic sensor for staff time-stamping
- Buttons without moving parts + antibacterial treatment = record hygiene and durability
- Up to 6 years battery life (not included)
- Inopportune voting filtration system
- Remote configuration via Downlink
- Indoor or outdoor installation (IP65)
- Resistant to temperatures from -10°C to +45°C

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**Weight**            0,4 kg